

New ways of working programme update

Report of the Head of Strategy and Innovation

Recommended:

Overview and Scrutiny Committee endorse the council's new ways of programme.

SUMMARY:

- Overview and Scrutiny Committee will receive an update on the council's new ways of working programme.

1 Introduction

- 1.1 The Head of Strategy and Innovation and Innovation and Business Change Manager will present an update to the Overview and Scrutiny committee on the council's new ways of working programme. The presentation is attached in annexe 1.

2 Background

- 2.1 Over the last 12 months, the council has been bringing together a strategic framework for how the council can begin to develop its new ways of working. This forms part of an onward modernisation journey enabling the council to continue to meet the needs of its residents and communities and fulfil its strategic priorities.
- 2.2 One of the impacts of the pandemic was the acceleration in the adoption of more modern, agile working practices such as remote working. The new ways of working programme has taken the opportunity to analyse and explore what has worked well under these circumstances and what has presented some challenges. As we move forward, away from restrictions, the programme will enable the council to develop sustainable working practices focussed on the needs of our residents and communities.
- 2.3 Over recent months the council has explored and piloted different working arrangements to see what works and what might be required in the longer term to embed new ways of working and support the council in its onward modernisation.
- 2.4 The presentation (attached in annex 1) provides an update on the work undertaken to date and sets out future projects which form part of this programme.

3 Corporate Objectives and Priorities

- 3.1 The new ways of working programme has been developed with a number of strategic influences at its core, which reflect the council's strategic priorities in the corporate plan.

4 Conclusion

- 4.1 The presentation will provide members with an updated position on the council's new ways of working programme. The session at the Overview and Scrutiny Committee will provide members with an opportunity to explore the programme in more detail.

<u>Background Papers (Local Government Act 1972 Section 100D)</u> None			
<u>Confidentiality</u> It is considered that this report does not contain exempt information within the meaning of Schedule 12A of the Local Government Act 1972, as amended, and can be made public.			
No of Annexes:	1		
Author:	Nicola Everett	Ext:	8561
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